

FOI069 Response

Request

Please could you provide the following information:

1. How many staff do you currently employ within the trust?
2. How many staff do you currently employ within the IT team?
3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?
4. How many networked Endpoints do you currently manage within your IT estate?
5. Are you Cyber Essentials/CE+ accredited?
6. How many IT support/request tickets are processed per month?
7. What is the name, job title, and department contact email address of for,
 - CIO / IT Director
 - Head of IT

Response

1. How many staff do you currently employ within the trust?

The total number of Trust employees (per head count) is 4,147. The figure provided consists of 3,131 full time and 1016 part time employees

2. How many staff do you currently employ within the IT team?

Currently there is 58 staff members within the Trust's ICT Team.

3. Do you have plans to recruit additional staff into the IT team, either Temporary or permanent, over the next 12 months?

Currently there are no plans to recruit additional staff members within the Trust's ICT Team over the next 12 months. Please note that this is subject to change and dependent on demand and availability to recruit further staff members

4. How many networked Endpoints do you currently manage within your IT estate?

The Trust's ICT Team currently manage 15986 networked endpoints.

5. Are you Cyber Essentials/CE+ accredited?

The Trust is not Cyber Essentials/CE+ accredited.

6. How many IT support/request tickets are processed per month?

On average the Trust's ICT Team receives 5401 IT support/request tickets per month.

7. What is the name, job title, and department contact email address of for CIO / IT Director, Head of IT.

Please note that an exemption, Section 40 has been applied.

This means that details pertaining to personal information such as name and contact information will not be disclosed.