

FOI161 Response

1. This question relates to the Trust's implementation of the charging policies detailed above. Please provide:

a. copies of any Equality Impact Assessments.

The Trust is unable to provide a copy of the Equality Impact Assessment, this is because the Trust's Overseas Charging Policy and associated documentation (such as the Equality Impact Assessments, Audit and Monitoring Reports) is currently being drafted and undergoing internal ratification.

It is anticipated that the Policy and associated documentation will be finalised and deployed in 2021. Please note that this is subject to change due to events that may arise and either escalate or delay ratification.

With this in mind, a Section 22 exemption has been applied as the Equality Impact Assessments and associated documentation is intended for future publication.

b. copies of any local policies and guidance on implementation of the charging regime.

If the Trust does not have any local policy or guidance, please list the guidance used to implement the regulations.

Please note that the Trust's Overseas Charging Policy and associated documentation (such as the Equality Impact Assessments, Audit and Monitoring Reports) is currently being drafted and undergoing internal ratification.

It is anticipated that the Policy and associated documentation will be finalised and deployed in 2021. Please note that this is subject to change due to events that may arise and either escalate or delay ratification.

However, the Trust is following and implementing the Department of Health & Social Care overseas visitors charging guidelines.

For further information on the guidelines please see link below.

Link : <https://www.gov.uk/government/publications/how-the-nhs-charges-overseas-visitors-for-nhs-hospital-care/how-the-nhs-charges-overseas-visitors-for-nhs-hospital-care>

c. copies of documents/guidance/forms explaining how charging exemption requests are assessed.

In particular this should include the process by which individuals are identified as exempt from charging as they are in receipt of treatment required for a physical or mental condition caused by torture, domestic violence or sexual violence.

Please refer to the response provided for question 1b.

d. copies of any guidance/documents explaining the criteria by which an individual is categorised as destitute and therefore exempt from charging.

Please refer to the response provided for question 1b.

2. Please provide details on the training staff receive with regards to overseas visitor charging regulations. Specifically:

a. Are staff joining this Trust required to complete training relating to the overseas visitor charging policy?

No.

i) If so, is this training face-to-face or an online e-learning module?

Not applicable – please refer to the response provided for question 2a.

ii) Please provide details of what specific training is provided to avoid discrimination when implementing the policy?

Not applicable – please refer to the response provided for question 2a.

iii) Please provide copies of any training materials provided prior to or during these sessions.

Not applicable – please refer to the response provided for question 2a.

b. Are clinicians employed by this Trust required to complete any specific training to enable them in their role of assessing whether patient care is urgent/immediately necessary?

No.

i) If so, is this training face-to-face or an online e-learning module?

Not applicable – please refer to the response provided for question 2b.

ii) Please provide copies of any training materials provided prior to or during these sessions.

Not applicable – please refer to the response provided for question 2b.

c. Are overseas managers (OVMs) required to complete any specific training to enable them in their role implementing these regulations when joining the Trust?

There is not a named OVM at this Trust – guidance is offered by the Contracts Team and training has been completed using Heath Education England e-learning module

<https://www.e-lfh.org.uk/programmes/overseas-visitors-cost-recovery/>

i) If so, is this training face-to-face or an online e-learning module?

Please refer to the answer above.

ii) Please provide copies of any assessments made with regards to whether OVMs employed by the Trust should be required to hold an Office of the Immigration Services Commissioner (OISC) registration?

No assessments undertaken.

iii) Please confirm whether OVMs employed by the Trust have received any immigration advisory training enabling registration with the Office of Immigration Services Commissioner (OISC) commissioner. This could be OISC qualification levels 1-3, or the law society Immigration and Asylum Accreditation Scheme (IAAS) levels 1-2.

No training undertaken.

3. This question relates to how the Trust is monitoring the impact of the charging policies:

a) Please provide copies of any audit reports monitoring the impact of the charging policy on service users following implementation.

The Trust is unable to provide a copy of the audit reports monitoring the impact of the charging policy on service users. This is because the Trust's Overseas Charging Policy and associated documentation (such as the Equality Impact Assessments, Audit and Monitoring Reports) is currently being drafted and undergoing internal ratification.

It is anticipated that the Policy and associated documentation will be finalised and deployed in 2021. Please note that this is subject to change due to events that may arise and either escalate or delay ratification.

With this in mind, a Section 22 exemption has been applied as the Equality Impact Assessments is intended for future publication.

b) In particular please provide any documents detailing how the Trust is monitoring for evidence of systematic discrimination as a result of these policies.

Please refer to the response provided in question 3a.