

FOI333 Response

Request

I am trying to access the privacy policy and discharge policy, but this clinic will not give it to me.

I have spoken to customer relations and sought legal advice from MIND, both have said they are not allowed to withhold these policies from a patient.

I would really appreciate these being sent over to me ASAP.

*clarification obtained to confirm what is meant by "Privacy Policy"

Requester has confirmed that they are referring to the Confidentiality policy.

Response

Please find attached with the requested policies and note that an exemption Section 40 has been applied.

This therefore means that the Policy leads name has been removed as it pertains to personal information.