

FOI335 Response

Request

1. The number of contacts I had with patients between March 2019 and March 2020. And the number of contacts that other CMHT consultants had with patients during the same period across the Trust. I don't need anything that identifies the consultant, only the number of contacts.
2. The number of complaints received by the Trust about each CMHT consultant during that time period.
3. The population of each CMHT consultant, i.e., size of caseload.
4. The number of patients on the caseload as well as the size of the population, i.e. how many thousands are in the catchment area of the surgeries covered in that sector.
5. The number of referrals to other CMHT consultants in that time period.

Response

1. The number of contacts I had with patients between March 2019 and March 2020. And the number of contacts that other CMHT consultants had with patients during the same period across the Trust. I don't need anything that identifies the consultant, only the number of contacts.

Please refer to the attached spreadsheet and note the following:

- The data is from the period of March 2019 to March 2020.
- The data is in relation to attended contacts with a consultant, where the contact was against an adult Community Mental Health Team (CMHT).

2. The number of complaints received by the Trust about each CMHT consultant during that time period.

To ensure staff confidentiality, we are unable to provide the data for the number complaints received by each consultant.

However, we can confirm that there have been a total of 15 complaints received by the Trust regarding CMHT Consultants between March 2019 to March 2020.

3. The population of each CMHT consultant, i.e., size of caseload.

Please refer to the attachment and note the following:

- The data provided is in relation to the current allocations to the staff member against a specific team as of 11th April 2021.
- Some service users are assigned to more than one consultant, this therefore means that they will be appearing in the data more than once.

4. The number of patients on the caseload as well as the size of the population, i.e. how many thousands are in the catchment area of the surgeries covered in that sector.

The Trust is unable to provide a response to this query, this is because reviewing and extracting the requested data would require exhaustive and manual measures that exceeds the appropriate threshold of carrying out this task.

The Trust, therefore, rely on the exemption Section 12 of the Freedom of Information Act 2000 to refuse this part of your request.

5. The number of referrals to other CMHT consultants in that time period.

Please refer to the attachment and note the following:

- The data provided is from GP referrals and between March 2019 to February 2020.
- The data is in relation to referrals that have been counted against the consultant and when the service user was initially assigned to the appointed consultant, on receipt of the referral.