

DEAF RECOVERY PACKAGE	
Indicator number	MH20
Indicator name	Deaf Recovery Package
Indicator weighting (% of CQUIN scheme available)	To be decided with Area Team
Description of indicator	<p>This CQUIN will span two years to develop a Deaf Recovery package in Year 1 and implement the package with service users in Year 2. There is not an option to complete one year only. It is a requirement that services will commit to two years</p> <p>Year 1: Developmental CQUIN. Services will develop and pilot a single Deaf recovery and outcome based approach to the care pathway</p> <p>Year 2: Implementation of Deaf Recovery package within all specialised Deaf Mental Health Services. This will include demonstrating recovery orientated practice in identifying, planning and achieving goals and outcomes with deaf mental health service users. As with other standardised packages this tool will also allow staff to assess and measure the effectiveness of the specialist services they deliver.</p>
Numerator	<p>The first five quarters and the last quarter are qualitative.</p> <p>This numerator only applies to Year 2 Quarters 2&3.</p> <p>Year 2 Quarters 2 & 3 Number of Deaf service users (in Deaf service) utilising the package</p>
Denominator	<p>The first five quarters and the last quarter are qualitative.</p> <p>This denominator only applies to Year 2 Quarters 2&3.</p> <p>Year 2 quarter 2&3 Numbers of</p>

	Deaf service users in Deaf services
Rationale for inclusion	Deaf service users have found standardised packages hard to access due to a reliance on English – not the first language of many British Sign Language users - and because mainstream Recovery packages do not always capture the lived experience of culturally deaf people. This two year developmental CQUIN allows Deaf professionals and service users to take the lead in developing a recovery framework and engage deaf service users in a meaningful and collaborative recovery.
Data source	Provider
Frequency of data collection	Quarterly
Organisation responsible for data collection	Provider
Frequency of reporting to Commissioner	Quarterly
Baseline period/date	n/a
Baseline value	n/a
Final indicator period/date (on which payment is based)	To be reconciled quarterly
Final indicator value (payment threshold)	n/a
Rules for calculation of payment due at final indicator period/date (including evidence to be supplied to Commissioner)	Providers must demonstrate in the report that they have achieved all process criteria for the relevant quarter. Payment on a quarterly basis
Final indicator reporting date	Snapshot based on 31 st March 2015 but provision of report will be in line with reporting requirements deadline in information schedule
Are there rules for any agreed in-year milestones that result in payment	Reconciled on a quarterly basis
Are there any rules for partial achievement of the indicator at the final indicator period/date?	n/a

Milestones

Year 1

Quarter	Process Criteria	Outcome
Q1	<ul style="list-style-type: none"> - Service to participate in a national meeting to agree local strategies / consultation around scoping Deaf Recovery - (Deaf-led meeting where possible) - Deaf Recovery forums set up within each service - Each Service to identify a Deaf service user who will lead on Deaf Recovery. 	Report to evidence all process criteria specified in Year 1 Quarter 1
Q2	<ul style="list-style-type: none"> - Review 'event' within each service around Recovery packages and Deaf cultural perspectives - The Service's Deaf Recovery Forum decides on core components of Deaf Recovery Package. - The Service participates in a national meeting to draft Deaf Recovery package. 	Report to evidence all process criteria specified in Year 1 Quarter 2
Q3	<ul style="list-style-type: none"> - Service pilots the Deaf Recovery Package and shared findings. 	Report to evidence all process criteria specified in Year 1 Quarter 3
Q4	<ul style="list-style-type: none"> - Services participate in a national meeting in which final changes are made to the Deaf Recovery package. 	Summary Report to evidence all process criteria specified in Year 1 Quarter 4

Year 2

Quarter	Process Criteria	Outcome
Q1	<ul style="list-style-type: none"> - Staff and service user training in understanding and 	Report to evidence all process criteria

	<p>implementing an adapted Deaf Recovery package. Ideally this training will be led by a Deaf service user.</p>	<p>specified in Year 2 Quarter 1</p>
Q2	<ul style="list-style-type: none"> - 30-40% of service users using the Deaf service are following the Deaf Recovery package. Early Indicators (outcome) 	<p>Report detail and achievement of target as per Year 2 Quarter 2 Process criteria. Report must also include an evaluation of the tool and an evaluation of the process</p>
Q3	<ul style="list-style-type: none"> - 100% of Service users using the Deaf Service are utilising the Deaf Recovery package. 	<p>Report detail and achievement of target as per Year 2 Quarter 3 Process criteria. Report must also include an evaluation of the tool and an evaluation of the process</p>
Q4	<ul style="list-style-type: none"> - Participation in a national meeting to make any final changes to the Deaf Recovery package, based on early experience. 	<p>Summary Report confirming attendance at meeting , lessons learned and final revisions to the tool ready for rollout to all services in 2016 -17</p>