


SECURE SERVICE USERS ACTIVE ENGAGEMENT PROGRAMME SPECIALISED COMMISSIONING MENTAL HEALTH (NOT MANDATORY)	
Indicator number	MH1 (Service specification reference : CO2, CO3)
Indicator name	Secure service users active engagement programme (to involve all secure service users in a process of collaborative risk assessment and management)
Indicator weighting (% of CQUIN scheme available)	<commissioner to complete>
Description of indicator	The provision of an active engagement programme to involve all secure service users in a process of collaborative risk assessment and management.
Numerator	Not Applicable
Denominator	Not Applicable
Rationale for inclusion	<p>Currently very few users of forensic services are actively involved in their risk assessment and development of their risk management plan.</p> <p>The Department of Health 'Best Practice in Managing Risk Guidelines 2007' advises that a collaborative approach involving service users should be used in the risk assessment process. My Shared Pathway (a previous Secure Service CQUIN) promotes collaborative approaches to a service user's care and treatment. Furthermore, recovery approaches emphasise that risk management should be built on the recognition of the service user's strengths and should emphasise recovery, and this is more likely to be achieved using a collaborative approach.</p> <p>A CQUIN target for 2014-2015 was the development of an education training package for patients and qualified staff around collaborative risk assessment and management. This CQUIN takes forward the practical application of the training.</p>
Data source	Not applicable
Frequency of data collection	Not applicable
Organisation responsible for data collection	Provider
Frequency of reporting to commissioner	Quarterly
Final indicator period/date (on which payment is based)	Quarter 4 2015/16
Final indicator value (payment threshold)	Provider to demonstrate to commissioner that

	payment milestones has been met
Final indicator reporting date	31 March 2016
Are there rules for any agreed in-year milestones that result in payment?	Yes – see below
Are there any rules for partial achievement of the indicator at the final indicator period/date?	No
Additional Information	
 <p>Reporting template collaborative risk asse</p>	

Milestones

Date/period milestone relates to	Rules for achievement of milestones (including evidence to be supplied to commissioner)	Date milestone to be reported	Milestone weighting (% of CQUIN scheme available)
Quarter 2	<p>The provider is to undertake a baseline audit for the beginning of Quarter 1 demonstrating the nature and extent of service user involvement in the development of their risk assessment and safety management plans</p> <p>The provider is to develop an education and training programme regarding risk assessment and safety management for staff and service users</p> <p>The provider is to develop an evaluation tool for assessing the impact of the education and training programme regarding risk assessment and safety management that has been provided to staff and service users. This tool should include assessment of staff and service user satisfaction with the process. The provider should produce a report on the findings and recommendations for ongoing development of the programme and the embedding of the collaborative process.</p> <p>The provider is to produce an action plan for further development and/or delivery of the programme in response to the evaluation report</p> <p>The provider is to produce evidence of progress against action plan</p> <p>The provider is to develop an evaluation tool for assessing the extent of ongoing service user involvement in developing their own risk assessment and safety management plan</p> <p>The provider is to re-audit the nature and extent of service user involvement in the development of their risk assessment and safety management plans for end of Quarter 2</p> <p>Providers to produce evidence that 50% of service users have collaborated in development of their own risk assessment and safety management plan. If 50% not achieved then a clear rationale for this needs to be provided and a remedial action plan produced</p>	30 September 2015	25%

Date/period milestone relates to	Rules for achievement of milestones (including evidence to be supplied to commissioner)	Date milestone to be reported	Milestone weighting (% of CQUIN scheme available)
Quarter 4	<p>The provider is to produce evidence of continued progress against the action plan for further development and/or delivery of the education and training programme produced at end of Quarter 2.</p> <p>The provider is to re-audit the nature and extent of service user involvement in the development of their risk assessment and safety management plans for end of Quarter 4.</p> <p>The provider is to produce evidence that 100% of service users have collaborated in development of their own risk assessment and safety management plan or to specify a reason why this has not been possible and what steps have been taken to try to rectify this situation.</p>	31 March 2016	75%