## FOI 0304/2023 Response

## Request

I am writing to request, under the Freedom of Information Act 2000, the following:

- 1. Please provide the number of times your Trust called in emergency contractors or builders for unplanned maintenance and repair works in 2022.
- 2. Please provide the total cost of emergency contractors or builders for unplanned maintenance and repair works in 2022.
- 3. Please provide the largest cost for a single unplanned maintenance and repair work in 2022.

\*\*\*Clarification from Requester: Seeking in and out of hours emergency contractor / builders data. For example in-house contractors/ builders that have been called to an unplanned building/ maintenance work.

## Response

The Trust can confirm that there have been 533 call outs in 2022.

Please note that we are unable to split the budgets and costs for the contractor spend. This is because the out of hours call are for in house engineers that are on call payments and not invoiced.

In terms of the biggest emergency call out costs, this would be Steam Boilers at a cost of £16,215.

Please note that BSMHFT estate also include two separate Private Finance Initiative (PFI) contracts, these two independent service providers undertake in hours and out of hours emergency response and rectification works, as per the contract agreements.

The number of emergency requests and value of these works are included as per the contract terms and therefore, the requested details are commercially sensitive.

The Trust therefore rely on exemption Section 43 of the Freedom of Information Act 2000 to deny this aspect of your request.