

FOI 0258/2023 Response

Request

To whom it may concern,

Hello, I am a final year Master's (MSc) student in Mental Health (MH) nursing at the University of Lincoln. I am working on my Service Transformation project, where I am trying to introduce the Acute Day Centre locally. Could you share some of the information about your ADU: are there any apparent benefits and barriers you have faced? Can you provide me with some of the challenges faced when proposing the business case for justifying ADU(s) within your locality? Your response would be very much appreciated.

Response

Please note that currently the Trust does not have enough data to confirm the benefits and barriers of implementing the adult day unit, as the data analysis of this unit is ongoing.

However, the Trust can confirm the following:

- The overall function of the Acute & Crisis Day Service is to provide a high-quality recovery focused mental health service to service users who are receiving treatment from Acute & Urgent care known to services.
- Service users referred to the Acute & Urgent Care AUC Service will have a skilled assessment, appropriate interventions and identified outcomes. The Acute and Crisis Day Service is a reactive service, which will deliver acute interventions when necessary.
- The Acute and Crisis Day Service operates 7 days per week and, depending on the needs of service users, between the hours of 9am-8pm.
- The service can operate an extended hours service to support the needs of individual service users when required and out of hours, service users should be made aware of other local services such as Home Treatment teams, A&E and 111 Crisis Line.
- The Service is staffed by a multidisciplinary team comprising of mental health professionals, who are skilled in the delivery of evidence-based interventions to those experiencing mental health difficulties and who support in their stabilisation without coming into hospital.
- The service will work proactively with home treatment and CMHT services to prevent admission wherever possible and will facilitate discharge from inpatient units by providing interventions which supplement the care provided by the treating team.
- The Acute and Urgent Care Day Service will also work with third sector organisations to ensure best outcomes for service users.
- For further details of the pathway please see below.

Acute and Crisis Day Service Pathway

