

FOI 0375/2023 Response

Request

Dear team

I am writing to you under the Freedom of Information Act 2000 to request the following information regarding complaints received by BIRMINGHAM AND SOLIHULL MENTAL HEALTH NHS FOUNDATION TRUST between 1st September 2022 and 31st August 2023 (inclusive). Specifically, I would like to know:

- 1) How many women inpatients complained that a trans woman inpatient was sharing the same sleeping accommodation as the complainant?
- 2) How many women inpatients complained that a trans woman inpatient was using the same women-only day room(s) that had been made available to the complainant?
- 3) How many women inpatients complained about both of the aspects of their care referred to in questions 1) and 2)?

For the avoidance of doubt, it may be helpful for me to note that:

- My questions are in reference to written complaints (which may have been originally made orally and subsequently recorded in writing) received by the Trust.

- The terms 'sleeping accommodation' and 'women-only day rooms' are being used in the same sense that they are used in NHS England's guidance 2019 guidance 'Delivering same-sex accommodation', retrieved

from:

https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fstatistics%2Fwp-content%2Fuploads%2Fsites%2F2%2F2021%2F05%2FNEW-Delivering_same_sex_accommodation_sep2019.pdf&data=05%7C01%7Cbsmhft.foioffice%40nhs.net%7C4f8ced6469f34249429f08dbeaa90b4d%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638361783987774645%7CUnknown%7CTWFpbGZsb3d8eyJWlloiMC4wLjAwbMDAiLCJQIjoiV2luMzliLCJBTil6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=qRc%2B9PKDhX6scF98iKvjuCBlocN8HePSxcCnKA2O7%2FM%3D&reserved=0

Response

The Trust has received NIL (0) complaints in relation to the matters listed above for the stated time period.