

FOI 0509/2024 Request

1. **Could you please confirm whether your organisation uses a digital dictation provider? If so, kindly specify the name of the provider.**

Yes, provided by Big Hand

2. **Could you confirm whether you employ a speech recognition system? If yes, please provide details about the provider. **Clarification: speech recognition are you also referring to voice recognition system.**

Yes, provided by Liberty

3. **Does your organisation use an outsourced transcription provider? If so, kindly state the name of the provider.**

Trust does not outsource transcription.

4. **For all the services mentioned above, I would appreciate clarification on the contract expiration date. Alternatively, if your contracts are on a rolling basis, please indicate so.**

It's a 5 year contract from 15/11/2021 to 14/11/2026