

FOI 0521 2024 Response

Request

Under the Freedom of Information Act, I would like to request the following information regarding complex home care packages for adults aged 18+, except for questions 1, 2, 4 and 7 where information is required for both adults aged 18+ and children aged 0-18 years old.

For clarity, adults and children receiving complex care have substantial and ongoing healthcare needs, which require additional support to manage their symptoms. These can be the result of chronic illness, disabilities or following hospital treatment.

Home care refers to packages of care delivered in the individuals' own homes (not in care homes or residential facilities).

I'm aware that there isn't an agreed definition across NHS Trusts and that authorities may define complex home care based on several factors, including:

1. **Number of Hours:** Some authorities may define complex home care based on the number of hours of care needed per week or per day. For instance, if a person requires a significant amount of care each day, involving multiple interventions and skilled nursing, it may be considered complex home care.
2. **Health Conditions:** The presence of certain health conditions or combinations of conditions may also define complex home care. This could include chronic illnesses, severe disabilities, or a combination of physical and mental health needs that require ongoing support and monitoring.
3. **Interventions and Procedures:** Complex home care may involve the need for specialized procedures, medication management, wound care, monitoring of vital signs, or other skilled nursing tasks that go beyond basic home assistance.
4. **Functional Limitations:** Individuals with significant functional limitations, such as those who are bedridden, wheelchair-bound, or have limited mobility, may require complex home care due to the level of assistance needed for daily activities and health maintenance.
5. **Risk Factors:** Authorities may also consider factors such as the risk of complications, hospital readmissions, or the need for emergency interventions when defining complex home care. Individuals with complex medical needs that require close monitoring to prevent health crises may fall into this category.

Please provide data for the following financial years: 2019/20, 2020/21, 2021/22, 2022/23 and 2023/24 (projected) except questions 5 and 6 which require a current snapshot (instead of projections for 2023/24), and question 7 which only requires data for 2022/23. If any data for 2022/23 is not available, please provide budgeted figures for the year or the latest snapshot data that is available.

Where possible, please kindly include responses on the attached spreadsheet.

1. Please could you supply the name, email address and telephone number of the commissioner with responsibility for packages of complex home care for (a) adults aged 18+ and (b) children aged 0-18 years old.
2. Please provide the number of people in receipt of complex home care packages (all active packages during the year including those which started prior) for (a) adults aged 18+ and (b) children aged 0-18 years old.

3. Please provide the total number of complex home care hours delivered for adults aged 18+.
4. Please provide the total gross expenditure on complex home care packages during the year for (a) adults aged 18+ and (b) children aged 0-18 years old.
5. Please provide the lowest, mean and highest hourly rate for complex home care packages for adults aged 18+ for 2019/20 to 2022/23 as well as a current snapshot.
6. Please provide the lowest, mean and highest weekly fee for complex home care packages for adults aged 18+ for 2019/20 to 2022/23 as well as a current snapshot.
7. Please provide a list of the 10 providers who received the greatest amount of funding for complex home care packages. Please provide data for the last financial year 2022/23 for (a) adults aged 18+ and (b) children aged 0-18 years old.
8. For each provider, please provide the number of complex home care packages in 2022/23 (all active packages during the year including those which started prior).
 - ii. For each provider, please provide total expenditure in 2022/23 related to complex home care.

Response

The Trust is unable to provide a response to your query.

This is because the requested information is not readily recorded within our systems, and will require the Trust to search and analyse a large cohort of data to obtain the required information.

This therefore, exceeds the threshold to complete this task and the Trust rely on exemption Section 12 of the Freedom of Information Act 2000, to deny this aspect of your request.

However we can provide a generic contact email address for question 1, which is:

bsmhft.mhldateamdutyinbox@nhs.net