

FOI 0542 2024 Response

Request

Please see below request for information under the Freedom of Information Act 2000.

Humber Teaching NHS Foundation Trust launched a Mental Health Emergency Department streaming service in June 2023 and we are wanting to identify other Trusts with this service. Please can you confirm if your Trust has a Mental Health Emergency Department streaming service? If so, please could you provide me with the appropriate contact details for the service?

****Clarification: An Emergency Department (ED) streaming service is whereby a mental health clinical stream has been implemented which enables patients of ED requiring a mental health assessment to be transferred to an area away from the main ED when safe to do so, were this will take place.

In June 2023, Humber Teaching NHS Foundation Trust launched a Mental Health streaming service which consists of a private area adjacent to the ED where patients under the care of the Mental Health Service will be transferred to (when appropriate) to await a Mental Health assessment and facilitation of an onward plan of care.

We are aiming to find out which other NHS Trusts have a Mental Health Emergency Department streaming service and if so, please could you provide me with the appropriate contact details for the service?

Response

***Background information: Please note that Birmingham and Solihull Mental Health Foundation Trust explicitly provide mental health services and do not provide physical healthcare like an Acute Trust.

Within Birmingham and Solihull Mental Health NHS Foundation Trust, we provide a service whereby a mental health clinical stream has been implemented.

This enables patients of ED requiring a mental health assessment to be transferred to an area away from the main ED when safe to do so, were this will take place.

Please note that this is not based within the General Hospital, rather it is based within a mental health setting, please see details below.

The Psychiatric Decision Unit
Oleaster Centre
6 Mindelsohn Crescent
Edgbaston
Birmingham
B15 2S7
Tel: 01213012087

The aim of this service is:

- To provide an extended psychiatric assessment
- Service user are able to stay up to 12 hours
- Referral received via psychiatric Liaison Services, Ambulances Services, Street Triage team, Call Before to Conver, Place of Safety and Home Treatment

Please find attached the Psychiatric Decision Unit SOP for further information and note that an exemption Section 40 of the Freedom of Information Act 2000 has been applied. This is because we do not routinely release staff members personal information.

For a point of contact please refer to the contact in paragraph 4.