

FOI0546 2024 Response

- 1. What software do you use for your payroll, hr and finance solutions, how much annually do you spend on each, when does each contract expire?**

	E) Payroll	F) Primary Corporate Finance Software Solution
Software Category	Payroll	Finance
Name of supplier	IBM	Capita IBS
The Brand	ESR	Integra
Average spend	N/A	£364,138.30
Contract duration	N/A	3 Years
Contract Start Date	01/03/2006-there is no Contract	01/04/2023
Contract review date	N/A	31/03/2026
Contact Details	N/A	Head of Application Support and Systems Integration Contact Number :0121 301 1111

- 2. Do you manage your payroll in-house or do you outsource it if so, who do you outsource it to?**

Outsource to Shared Business Services

- 3. How many people do you pay each month using your payroll solution?**

Approx 6500 (weekly & monthly)

- 4. How many pensioners do you pay using your payroll solution?**

Approx 4000

- 5. Do you use Microsoft power platform technologies such as Power Automate, Power Virtual Agents?**

No

- 6. What is the employee count in your organisation?**

As of the 20th March 2024, the Headcount is 4636 and WTE is 4291.91

7. Do you collaborate with other organisations in the delivery of HR & Payroll shared services? If so which organisation?

No

8. Do you work with any industry experts such as ATOS, KPMG, EY, Accenture etc?

No

9. Who in your organisation is the head of service for HR and Payroll software or services and what is their role?

The Trust is unable to provide a response as we do not release staff members personal information.

The Trust Therefore rely on exemption Section 40 of the Freedom of Information Act 2000 to deny his aspect of your request.