

FOI 0480/2024 Response

Request

Could you clarify if you still use Rio from The Access Group as your Electronic Care Programme Approach (eCPA) and Main Community System?

Electronic Care Programme Approach (eCPA): The system is designed to improve the quality of information in CPA care plans and, for the first time, to enable the rapid and standardised adoption of evidence-based good practice.

Main Community System: A main community system is a software system that supports the delivery of community health services by enabling electronic patient records (EPR) and case management. Civica Paris and Servelec Rio are examples of main community systems. They help to improve patient outcomes by providing a single view of patient information, supporting multi-disciplinary team working, integrated health and social care services, and online and offline mobile working.

Response

We do not have a system explicitly for improving the quality of CPA care plans, nor do we have a system explicitly for the delivery of community health services.

The Trust's electronic patient record system / patient administration system known as Rio, provided by The Access Group, is used on a Trust wide basis for all patient / patient administration related tasks.