## FOI 0124/2024 Response

## Request

Thank you for your response to my Foi request ref 064/2024 on Friday 7<sup>th</sup> June.

I would like to request an Internal Review of this response as I do not understand the response 'The Trust is unable to fulfil your request for information. This is because we do not routinely record the requested information.' – MLS's are not routinely recorded information so the response makes no sense.

The MLS (Microsoft Licensing Statement) I have requested, is a document that belongs to Microsoft but is a document that any organisation has a right to see and obtain. It reflects information that already exists, which, is the organisation's licensing estate. An MLS is often held by organisations or can easily be obtained from your reseller.

It is in the public's interest to obtain and supply me with the MLS. ValueLicensing believes that there may have been what we consider to be, illegal terms imposed on many organisations that have migrated to O365/M365. We believe many public bodies have been affected during migration to O365/M365. We believe terms have been imposed, where organisations lost their right to sell previously used perpetual licences, at the time of migration, in exchange for discounts on new O365/M365 subscriptions. We allege, this has been an approach from Microsoft to remove perpetual licences from the market-place, therefore removing the option for many public bodies to make significant savings on their licensing software expense, or alternatively, the ability to generate funds from selling unrequired perpetual licences. The revealing of illegal activity is in the public interest, as is the public money potentially lost due to Microsoft's alleged conduct.

## Response

Upon an internal review the Trust has noted that the requested data can be provided via Microsoft.

Please find attached the requested information.