FOI 0137_2024 Response	
Question	**Answer Type / Notes**
Do you currently use RPA?	Yes
If No, are you planning to?	Yes / No N/A
If Yes, please answer all following questions	
What solution(s) do you use?	Please list all in use. e.g. Blue Prism, Automation Anywhere, UiPath, Power Automate The Trust uses the following: - Microsoft Power Platform RPA: part of the Microsoft licensing - Medication Management Robotics: by Summerhill Services Limited (SSL), a wholly owned subsidiary of the Trust.
Main RPA Contact within the Organisation	Name, Title and Email address The Trust do not routinely release staff members personal information for those below a band 8c role. We therefore rely on exemption Section 40 of the Freedom of Information Act 2000 to deny this aspect of your request,
Are Automations Developed in-house or via external provider, if so whom.	Yes / No / Names of providers - Microsoft Power Platform RPA: External, part of the Microsoft licensing - Medication Management Robotics: externally sourced by Summerhill Services Limited (SSL)
Please Provide the following details for all automations you have (Live, being developed or decommissioned)	Dept/Title/Desc for each process please - Microsoft Power Platform RPA: Live, Password reset - Medication Management Robotics : Live, Produces blister pack medication trays for patients

Department	- Medication Management Robotics :SSL Pharmacy - Microsoft Power Platform RPA: Trust wide
Title	- Medication Management Robotics: Invoice Processing - Microsoft Power Platform RPA: Password reset
Brief Description	- Medication Management Robotics :Takes PDF invoices from supplier and adds into Powergate. - Microsoft Power Platform RPA: Password reset: Automate backend process for speed and efficiency for password reset. -
Are you intending to expand the use of RPA in future, if so into which areas?	Yes, further into ICT and HR
Have you already shared automations with another trust?	No
If yes, which organisations	N/A
Are you happy for this to be shared with other NHS Trusts on request (information will not be shared outside the NHS)	Yes – for contents of this response to be shared.