

FOI 068 2024 Response

Request

The Trust criteria for allocation of a support worker (for the Zinna centre and Trust wide for community service)

Response

Allocation of a support worker would follow the same process of allocating a care coordinator.

A need would be identified and then discussed in Multi-Disciplinary Team meeting (MDT) and the appropriate person allocated. This would be documented on MDT review form.

Service users may need additional support and this could include a care coordinator and a support worker.

Please note that some patients may initially need a support worker however, if their needs become complex, a care coordinator would then be allocated.