

FOI0156/2024 Response

Data to be provided for financial year 23/24

1. Please can i request data for the amount of clients who used your services in the Birmingham area and how your service helped them. Services that include places like Birmingham mind, or other charities that fall understand you. I am looking to see the patients that used services from you/these services from the last year. Not in the hospitals i mean you selling and charities.

****Clarification: To confirm you want to know the number of community patients that were seen by BSMHFT for the financial year 2023/2024. So, excluding anyone who was seen within an inpatient setting. correct, unless the patients who stayed had nowhere else to go.**

51632

Note: These are community patients seen by BSMHFT. We do not have figures for partner organisations or charities.

2. Did those clients require somewhere to stay short term, as in a couple of days/weeks over the last year.

****Clarification: To confirm you want to know if the patients seen by BSMHFT had any accommodation issues/ required alternative accommodation. correct, or if they didn't have anywhere else to go besides hospital.**

Please note that we are unable to provide a response to this query as it is not readily captured within our systems.

3. How many clients were in a crisis in the last year. Let's say suffered a bereavement, had nowhere to live, threat, self-harm that sort of stuff.

12721

Note: This is based on patients accessing urgent/crisis services for non-routine referrals during the year.

Service include:

- Liaison Psychiatry
- Place of Safety
- Psychiatric Decision Unit
- Street Triage
- Mental Health NHS 111
- Mental Health Crisis Helpline
- CAMHS Crisis Team
- Home Treatment Team

4. Do you know of any residential places at the moment where people can live or stay and any expansion plans – I'm not talking about hospitals i mean for example there are homeless shelters out there where homeless people stay while they are waiting for accommodation. does this service have anywhere like that for people in a crisis who need somewhere to stay other than at a hospital.

****Clarification: To confirm you want to if BSMHFT provide accommodation for patients going through a crisis. correct is it just in hospital and if not, where else can they stay?**

Summer Hill Terrace (Supported Living Accommodation) can be utilised for homeless, and crisis needs (Dependent on current level of risk).

Referral is made via Pathway 2 (P2). P2 is utilised as a step down from Acute Hospitals to support with flow, demand and capacity or can be utilised as a step-up approach from the Community to avoid hospital admission. P2 beds are managed and allocated by Birmingham Community Healthcare (BCHC) bed management.

P2 promotes independent living with a warden on site and a person of choice (POC) if needed dependent on individual needs.

We can also utilise a step-up approach for patients in the community who require 24/7 support.

These providers are sourced via P2 bed management and are care home providers across Birmingham.

If there is no capacity within the P2 provision, on exceptional circumstances, a spot purchase bed via the Integrated Care Board (ICB) can be sourced at Connaught Care Home.

We currently commission Respite Beds from Servol – a Mental Health Support & Living provider that facilitates resettlement of those who have experienced mental ill health into the community across the West Midlands.

We have also been undergoing a procurement for additional beds with Crisis House. We also have access to a 'hardship fund' for temporary accommodation to support discharge for situations as outlined above e.g. whilst a service user is waiting for accommodation.

5. Did any clients require somewhere to stay short term and how many of those were in a crisis. Do you know what support they got or whether they stayed with someone they knew? A couple of days/weeks.

****Clarification: are you seeking to know number of community patients that required short term accommodation. Of those how many were in crisis and whether they received support for their housing needs/mental health , how long they received the support? I am unsure what you mean by whether they stayed with someone they knew. For this are you seeking to understand if patients stayed with family/friends if they were not provided short term accommodation support?
Yes**

Please note that we are unable to provide a response to this query as it is not readily captured within our systems.

However we can confirm that the following support would have been provided:

Older Adult support:

Summerhill Terrace: Home Treatment Team (HTT), Community Mental Health Team (CMHT) and Community Enablement Recovery Team (CERTs) Including Housing.

Pathway 2 (P2) provision in Care Home: Home Treatment Team (HTT), Community Mental Health Team (CMHT) and Care Home Liaison (CHL).