Who is Enhanced RECONNECT for?

You may be eligible for the Enhanced RECONNECT service if:

- Staff you already work with have identified you as having complex health and support needs, which could include a combination of mental or physical health problems, learning difficulties, problems with drug or alcohol use, or other disabilities
- You are likely to face additional difficulties on release from prison, such as homelessness, lack of support, difficulty accessing health services, communication or language barriers, or other problems
- You will be living in the Birmingham and Solihull area following your release from prison
- You want to work with the Enhanced RECONNECT team. Engaging with the service is entirely voluntary and will not be part of any licence or parole conditions

How can I be referred to Enhanced RECONNECT?

If you would like to be referred to the Enhanced RECONNECT service for support the please discuss this with your probation officer and request them to make a referral on your behalf.







Supporting people with complex health conditions following release from prison



What is the Enhanced RECONNECT Service?

Enhanced RECONNECT is a new service to support people with complex health needs who are leaving prison.

We understand that leaving prison can be stressful and it can be difficult to access and work with the services you need support from. The Enhanced RECONNECT team works with people for six months prior to their release from prison, enabling them to build a relationship with the team and a good understanding of their needs.

The team will then work with people for up to 12 months after their release to support their transition back into the community.

What does Enhanced RECONNECT offer?

The Enhanced RECONNECT team has a range of staff who have experience of working with prison leavers. This includes:

- Psychologists and Therapists
- Mental Health Nurses
- Social Workers
- Occupational Therapists
- Substance Use Workers
- Support, Time and Recovery Workers
- Peer Support Workers

The Enhanced RECONNECT service understands that people leaving prison may have had difficult experiences in their lives which makes it hard for them to trust services and access the support that they need.

Enhanced RECONNECT offers intensive support to overcome these barriers, including:

- Exploring your health needs and helping you to understand how these relate to your offending
- Building a trusting relationship with you so that you feel safe to work with the team
- Planning your transition to the community and helping you to set goals for yourself after your release
- Providing a range of therapies and practical support to help you build on your strengths and learn new skills
- Working with other services involved in your care to ensure that your needs are being met in the best way

The Enhanced RECONNECT service is based at Phoenix House in Erdington. People can attend the centre to access support from the team as well as meeting new people and attending social activities.

