### FOI 0226/2024 Response

## **Access Control System Overview, Current System(s):**

What electronic access control system(s) do you currently have in place?
Please include manufacturer of control unit & model (e.g. SALTO, PAXTON, ASSA)

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

### **Access-Controlled Doors:**

2. How many doors across all of your sites have access control systems installed? How many per each site?

The Trust is unable to provide a response to this query.

This is because the requested information in not readily recorded.

Obtaining this information will require the Trust to implement manual and exhaustive measures that exceeds the threshold of this task.

The Trust therefore, rely on exemption Section 12 of the Freedom of Information Act 2000 to deny this aspect of your request.

### **Access Control Types:**

3. Please provide a detailed breakdown of the different types of access control setups in place (e.g., magnetic lock doors, electric strike doors, battery-operated electronic handle sets, battery-operated electronic cylinders, etc.).

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore, rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

### System Age:

4. When was your current access control system installed? Which company installed it?

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

# **System Integration:**

5. Is your access control system integrated with your ID card production or other systems (e.g., time and attendance, building management/CCTV and/or fire/security alarm systems)? If so, which system(s) is it integrated with?

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore, rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

### **Supplier Information:**

6. What are the names of the suppliers of your existing access control system?

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore, rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

7. Who is your current supplier for access cards and fobs, and do you purchase these directly or through your access control installers/maintenance contractors?

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore, rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

#### Manufacturer and Models:

8. What manufacturer and model of cards and fobs do you use for your access control system? Please provide specific details of each of the exact manufacturer/model of card(s)/fob(s) that you use at each site (e.g. Paxton 692-052 Net2 Proximity ISO Cards Pack of 500 SKU: AC-PAX-692-052) together with the cost (including VAT) each month/year.

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore, rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

### **Management Software:**

9. What software is used to manage the door controllers and readers in your access control system? (e.g. Paxton Net2 Pro).

The Trust is unable to provide a response to your request for information.

This is because the requested information pertains to pertinent security system details that if disclosed, would create vulnerabilities in the security we have in place and subsequently create undue risks and harm towards our staff and patients.

The Trust therefore rely on exemption Section 38 of the Freedom of Information Act 2000 to deny this aspect of your request.

## Usage and Distribution Details, Consumable Usage:

10. Please provide data on the monthly and annual usage/purchases of access control cards and fobs. This should include how many are issued, lost/replaced, and returned faulty/damaged each month/annum.

The Trust is unable to provide a response to this query.

This is because the requested information in not readily recorded.

Obtaining this information will require the Trust to implement manual and exhaustive measures that exceeds the threshold of this task.

The Trust therefore, rely on exemption Section 12 of the Freedom of Information Act 2000 to deny this aspect of your request.

#### **User Information:**

11. How many individual users require access control cards/fobs across all sites? If possible, please provide a breakdown by site or building.

The Trust is unable to provide a response to this query.

This is because the requested information in not readily recorded.

Obtaining this information will require the Trust to implement manual and exhaustive measures that exceeds the threshold of this task.

The Trust therefore, rely on exemption Section 12 of the Freedom of Information Act 2000 to deny this aspect of your request.

However, the Trust can confirm that all applicable staff members have access to cards/fobs.

## **Maintenance and Support, Management and Contact Information:**

12. Who manages your site's access control system? Please provide a name, direct email address and direct telephone number / extension for this contact.

The Trust is unable to provide a response to this query.

This is because we do not routinely release staff members personal information for those under a band 8c role.

The Trust there rely on exemption Section 40 of the Freedom of Information Act 2000 to deny this aspect of your request.

# **Support/Maintenance Contracts:**

13. Do you have a current support/maintenance contract for your access control system? If so, when does this contract expire?

Yes, there are various dates ranging from 2025-2046.

# **Future Plans, Planned Changes:**

14. What are the organisations plans related to the installation, upgrade, or support/maintenance of access control systems over the next three to five years?

The Trust continuously reviews access control systems.