

FOI 0266 2024 Response

Request

Please provide the following information for the previous 12 months:

The

number of confirmed data protection breaches which have occurred due to errors involving the use of email. This would include (but not limited to) such things as a member of staff sending an email to an unintended recipient, or attaching the wrong document.

If possible, within the cost threshold, please break this down to include breaches limited to within your organisation, those within the NHS or to a Trusted organisation and those outside the health system (e.g. Shared with the wrong patient). If not, please provide overall figures.

If you have 12 months of information already recorded but for a different time period (e.g. For 2023 calendar year) then please do provide these figures rather the previous 12 months.

Response

From 1st April 2023 to 30th March 2024, there have been a total of 52 confirmed data protection breaches which have occurred due to errors involving the use of email. For further details please see below and note:

Financial year broken down per Month	Number of Incidents Relating to Email Breaches	Categories of Recipients: BSMHFT, NHS Trust, Trusted Organisation, Outside of BSMHFT, NHS Trust or Trusted Organisations, Third Party.
April 2023	5	Trusted Organisation BSMHFT Outside of BSMHFT, NHS Trust or Trusted Organisations
May 2023	5	Trusted Organisation NHS Trust BSMHFT Outside of BSMHFT, NHS Trust or Trusted Organisations
June 2023	6	Trusted Organisation BSMHFT Outside of BSMHFT, NHS Trust or Trusted Organisations
July 2023	5	Trusted Partner

		NHS Trust BSMHFT Outside of BSMHFT, NHS Trust or Trusted Organisations
August 2023	5	Trusted Partner NHS Trust BSMHFT Third party
September 2023	1	Outside of BSMHFT, NHS Trust or Trusted Organisations
October 2023	5	BSMHFT Third Party
November 2023	2	BSMHFT NHS Trust
December 2023	6	Trusted Partner BSMHFT Third Party
January 2024	4	BSMHFT NHS Trust

February 2024	4	Outside of BSMHFT, NHS Trust or Trusted Organisations
March 2024	4	Trusted Partner NHS Trust Third Party