

1. Do you have a disaster recovery strategy/business continuity plan?	Yes/No	Supplier
	Yes	Inhouse - ICT Service have their own ICT Overarching Disaster Recover and Business Continuity Plan

2: For each device detailed below please provide the requested information	Average age of product [Years]	Number of devices across your organisation	Main supplier	Annual spend 2022/2023 [£]	Contract end date	Average length of contract [Years]	Additional notes
Smartphones	not recorded	1795	Nokia	not recorded	not in contract	N/A	N/A
Laptops	not recorded	3288	Dell	not recorded	not in contract	N/A	N/A
PCs	not recorded	1659	Dell	not recorded	not in contract	N/A	N/A
Tablets	not recorded	611	Nokia	not recorded	not in contract	N/A	N/A
Other (please specify):	N/A	N/A	N/A	N/A	N/A	N/A	N/A

3: Does your trust have a hosting supplier?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> Web hosting is an online service that makes your website's content accessible on the internet. When you purchase a hosting plan, you are renting space on a physical server to store all the website's files and data.	Insight Direct (UK) Ltd. (Platform 81)	support/maintenance and hosting costs £13,855.68	31/08/2025.	N/A

4: Does your trust use a data warehouse?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> A data warehouse is a central repository of information that can be analyzed to make more informed decisions. Data flows into a data warehouse from transactional systems, relational databases, and other sources, typically on a regular cadence.	In house/Microsoft	£5,098	31/03/2025	N/A

5: Does your trust have a service desk?	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> The single point of contact between the service provider and the users. A typical service desk manages incidents and service requests, and also handles communication with the users				In house

6: Does your trust use a help desk?	Internal/external	Main Supplier	Total annual spend 2022/23 [£]	Contract end date	Additional notes
<b>DEFINITION:</b> a service provided by a company to help customers when they have problems with products they have bought					In house