

CARE QUALITY COMMISSION DETAILED ACTION PLAN FOR LIGATURE RISK REDUCTION 2021-2022

This action plan has been developed in response to conditions which have been applied to BSMHFT CQC registration for acute inpatient wards, PICUs and Reservoir Court and specifically addresses the following conditions:

1. By 4 January 2021, the registered provider must inform the Commission of the order of priority in terms of addressing the ligature risks and timescales for addressing the ligature risks across each ward.

2. The registered provider must take steps to address the ligature risks across all wards by 18 June 2021

This action plan supports the underlying detail referred to in LAP10(2) of the overarching CQC Improvement Plan for Ligature Works and Safety of the Physical Environment.

Version 1.1 – last updated March 29, 2021

Key to status Column:

Complete	
On track to achieve target date	
Slippage	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Mary Seacole Ward 2					
Complete installation of en-suite door alarm system to all en-suite bathroom doors	November 2020	November 2020	XXXXRedactedXXXX	Complete	November 2020
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Implement additional therapeutic activities	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Establish centralised e-rostering and annual leave thereby increasing clinical time to care	28 February 2021		XXXXRedactedXXXX	Partially complete	Recruitment process has commenced for 3 staff members to oversee centralised e-rostering
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Eden PICU					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021		XXXXRedactedXXXX	Complete	
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Secure Pricing and Orders for Bathroom En-Suite Door Alarm System	31 March 2021	March 2021	XXXXRedactedXXXX	Complete	
Procurement Approval to En-Suite Bathroom Door Alarm System	30 April 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	May – July 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	Sept 2021		XXXXRedactedXXXX	On track	
Eden Male					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021		XXXXRedactedXXXX	Complete	
Implement minimum standards for MDT recording and associated governance	28 February 2021		XXXXRedactedXXXX	Complete	
Secure Pricing and Orders for Bathroom En-Suite Door Alarm System	31 March 2021	March 2021	XXXXRedactedXXXX	Complete	
Procurement Approval to En-Suite Bathroom Door Alarm System	30 April 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	May – July 2021		XXXXRedactedXXXX	On track	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Electrics Installation for En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	Sept 2021		XXXXRedactedXXXX	On track	
George Ward					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021		XXXXRedactedXXXX	Complete	
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing and Orders for Bathroom En-Suite Door Alarm System	31 March 2021	March 2021	XXXXRedactedXXXX	Complete	
Procurement Approval to En-Suite Bathroom Door Alarm System	30 April 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	May – July 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	Sept 2021		XXXXRedactedXXXX	On track	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Larimar Ward					
Implement minimum standards for MDT recording and associated governance	30 December 2020	18 December 2020	XXXXRedactedXXXX	Complete	18.12.20 evaluation report received
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	February 2021	XXXXRedactedXXXX	Complete	
Additional Therapeutic Activities to be in place	31 January 2021	February 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021		XXXXRedactedXXXX	Complete	
Secure Pricing and Orders for Bathroom En-Suite Door Alarm System	31 March 2021	March 2021	XXXXRedactedXXXX	Complete	
Procurement Approval to En-Suite Bathroom Door Alarm System	30 April 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	May – July 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	Sept 2021		XXXXRedactedXXXX	On track	
Newbridge House					
Implement Daily Safety Huddles	31 January	January	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
	2021	2021			
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Additional Therapeutic Activities to be in place	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Centralisation of e-rostering and annual leave to increase direct clinical time to care	28 February 2021		XXXXRedactedXXXX	Partially complete	Recruitment process has commenced for 3 staff members to oversee centralised e-rostering
Secure Pricing and Orders for Bathroom En-Suite Door Alarm System	31 March 2021	March 2021	XXXXRedactedXXXX	Complete	
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Procurement Approval to En-Suite Bathroom Door Alarm System	30 April 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	May – July 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	August 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	Sept 2021		XXXXRedactedXXXX	On track	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Meadowcroft PICU					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - June 2021		XXXXRedactedXXXX	On track	
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Procurement Approval to En-Suite Bathroom Door Alarm System	July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August – Oct 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	Nov 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	Nov 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	December 2021		XXXXRedactedXXXX	On track	
Caffra PICU					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	South is recruiting for staff that have left.
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	November 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	November 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	December 2021		XXXXRedactedXXXX	On track	
Mary Seacole Ward 1					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Centralisation of e-rostering and annual leave to increase direct clinical time to care	28 February 2021		XXXXRedactedXXXX	Partially complete	Recruitment process has commenced for 3 staff members to oversee centralised e-rostering
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	December 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	December 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	January 2022		XXXXRedactedXXXX	On track	
Lavender Ward					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Additional Therapeutic Activities to be in place	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January	January	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
	2021	2021			
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Centralisation of e-rostering and annual leave to increase direct clinical time to care	28 February 2021		XXXXRedactedXXXX	Partially complete	Recruitment process has commenced for 3 staff members to oversee centralised e-rostering
Implement minimum standards for MDT recording and associated governance	February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	December 2021		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	December 2021		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	January 2022		XXXXRedactedXXXX	On track	
Melissa Ward					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	South is recruiting for staff that have left.
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	January 2022		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	January 2022		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	Feb 2022		XXXXRedactedXXXX	On track	
Japonica Ward					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	South is recruiting for staff that have left.
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	February 2022		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	February 2022		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	March 2022		XXXXRedactedXXXX	On track	
Tazetta Ward					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	South is recruiting for staff that have

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
					left.
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	March 2022		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	March 2022		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	April 2022		XXXXRedactedXXXX	On track	
Magnolia Ward					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	South is recruiting for staff that have left.
Implement minimum standards for MDT	28 February	February	XXXXRedactedXXXX	Complete	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
recording and associated governance	2021	2021			
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	April 2022		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	April 2022		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	May 2022		XXXXRedactedXXXX	On track	
Saffron Ward					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
Manufacturing of Door Alarm System	August 2021 – October 2021		XXXXRedactedXXXX	On track	
Electrics Installation for En-suite Bathroom Door Alarm System	May 2022		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	May 2022		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	June 2022		XXXXRedactedXXXX	On track	
Reservoir Court					
Close 4 beds on the ward to improve staff to patient ratio and reduce bed stock to 20 beds	30 December 2020	18 December 2020	XXXXRedactedXXXX	Complete	
Increase Occupational Therapy assistants (OTA) to support the Occupational therapist with planning and supporting therapeutic interventions on the ward.	31 January 2021	18 December 2020	XXXXRedactedXXXX	Complete	
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Site Survey for En-Suite Door Alarm System	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Close a further 2 beds on the ward to achieve a total reduced bed stock of 18 beds	31 March 2021		XXXXRedactedXXXX	Slippage	Executive approval has been given by the Director of Operations and Director of Nursing to

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
					extend the deadline for closure of the additional beds to the end of April. This decision has been taken on the basis of patient safety and patient experience given current acuity levels. Active work is taking place through the MDT to ensure the safe delivery of community
Recruitment to over established HCA posts	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
Implement minimum standards for MDT recording and associated governance	1 April 2021	March 2021	XXXXRedactedXXXX	Complete	
Secure Pricing/PFI Lender Approval for Bathroom En-Suite Door Alarm System	Feb - 30 June 2021		XXXXRedactedXXXX	On track	
Procurement Approval to En-Suite Bathroom Door Alarm System	31 July 2021		XXXXRedactedXXXX	On track	
Manufacturing of Door Alarm System	August 2021		XXXXRedactedXXXX	On track	

Action	Planned Completion Date	Actual Completion Date	Lead Officer	Status	Date Assurance Tested
	– October 2021				
Electrics Installation for En-suite Bathroom Door Alarm System	January 2022		XXXXRedactedXXXX	On track	
Alignment of PINPOINT system to En-suite Bathroom Door Alarm System	January 2022		XXXXRedactedXXXX	On track	
Installation of En-suite Bathroom Door Alarm Sets	Feb 2022		XXXXRedactedXXXX	On track	
Endeavour House					
Implement Daily Safety Huddles	31 January 2021	January 2021	XXXXRedactedXXXX	Complete	
Recruitment to over established HCA posts	28 February 2021		XXXXRedactedXXXX	Complete	
Implement minimum standards for MDT recording and associated governance	28 February 2021	February 2021	XXXXRedactedXXXX	Complete	
<i>*Please note there are no En-suite bathrooms in situ at Endeavour House</i>					