

## **FOI 0355/2024 Request**

Clarification for the noted systems in the table:

Bed management system: An IT system which helps you monitor admissions, discharges and patient flow electronically and identify availability of beds across every ward.

Clinical decision support system: An IT system which supports clinical decision-making in patient care.

Hospital pharmacy system: An IT system that enables core hospital pharmacy activity such as electronic dispensing and stock control, prescription, and medicines management.

Population health management system: An IT system that enables the trust to carry out population health management, as set out in the What Good Looks Like framework.

Hospital discharge system: An IT system that enables real-time information about patients' discharge status – may also be known as patient discharge management system.

Theatre Scheduling system: An IT system used to improve theatre utilisation and patient scheduling.

Clinical communications system: An IT system/platform that facilitates the ability for staff to connect, collaborate and exchange information in order to treat patients. See this [link](#) for the types of systems and providers referred to.

Remote consultation system provider: An IT system/platform that enables consultations between clinicians and patients to be carried out non face-to-face – such as video, telephone and/or online.

Advice and guidance system provider: An IT system which enables primary care professionals to request support/information from secondary care professionals during the triage and treatment of a patient. See this [link](#) for more info on advice and guidance – we are asking which tech solution and supplier you are using (if any) to underpin this.

Virtual ward and remote monitoring system provider: An IT system which enables the treatment of patients in the “virtual ward” – ie in another location, most often in their own homes. This may sometimes also require a remote monitoring supplier in order to monitor patients’ vital signs or other conditions. We are asking which tech suppliers and solutions you are using for these purposes.

<b>Technologies</b>	<b>Supplier</b>	<b>Software/system</b>	<b>Contract expiry date</b>	<b>Revised expiry date</b>
<b>1. Electronic patient record</b>	The Access Group	Rio	May 2025	To be confirmed closer to expiry date
<b>2. Patient administration system</b>	The Access Group	Rio	May 2025	To be confirmed closer to expiry date
<b>3. Electronic prescribing and medicines administration</b>	EMIS - Hospital Medicines Management	EMA	March 2025	To be confirmed closer to expiry date
<b>4. Maternity information system</b>	Please note that BSMHFT explicitly provide mental health services and do not provide physical health care like an Acute Trust.			
<b>5. Diagnostic imaging information system</b>	Please note that BSMHFT explicitly provide mental health services and do not provide physical health care like an Acute Trust.			
<b>6. Electronic document management system</b>	EDRMS	Hyland Onbase	May 2025	To be confirmed closer to expiry date
<b>7. Laboratory information management system (LIMS)</b>	We do not have such system.			
<b>8. Cyber security services</b>	Exemption Section 24 of the Freedom of Information Act 2000			
<b>9. Bed management system</b>	We do not have this system			
<b>10. Clinical decision support system</b>	We do not have this system			

<b>11. Hospital pharmacy system</b>	EMIS	EMA	March 2025	To be confirmed closer to expiry date
<b>12. Population health management system</b>	We do not have this system			
<b>13. Hospital discharge system</b>	We do not have this system			
<b>14. Theatre scheduling system</b>	Please note that BSMHFT explicitly provide mental health services and do not provide physical health care like an Acute Trust.			
<b>15. Clinical communications system</b>	We do not have such system.			
<b>16. Remote consultation system provider</b>	AccuRx	AccuRx	Annual renewal in April of each year	Annually
<b>17. Remote consultation system provider</b>	Zoom	Zoom	Annual renewal in April of each year	Annually
<b>18. Remote consultation system provider</b>	Mayden	laptus	March 2025	To be confirmed closer to expiry date
<b>19. Advice and guidance system provider</b>	We do not have this system			
<b>20. Virtual ward and remote monitoring system provider</b>	We do not have this system			
<b>21. Cloud provider</b>	Microsoft	Azure	1 <sup>st</sup> April each year	Annual
<b>22. Robotic process automation system</b>	Microsoft Power Platform RPA: part of the	Microsoft Power Platform RPA: part	No contract both are developed in house.	N/A- No contract both are developed in house.

	Microsoft licensing	of the Microsoft licensing		
	Medication Management Robotics: by Summerhill Services Limited (SSL), a wholly owned subsidiary of the Trust.	Medication Management Robotics: by Summerhill Services Limited (SSL), a wholly owned subsidiary of the Trust.		
<b>23. Payroll system</b>	The Trust uses ESR for payroll functions. Please note that the system is not contracted and is deployed via NHS England, as it is universally used by all NHS Trusts			
<b>24. Staff rostering system</b>	RLDatrrix	Allocate Software	Dec-2027	To be confirmed closer to expiry date
<b>25. HR/workforce management system</b>	RLDatrrix	Allocate Software	Dec-2027	To be confirmed closer to expiry date
<b>26. Supply chain and inventory management system</b>	We do not have this system			
<b>27. Financial management system</b>	Capital IBS	Integra	March 2026	To be confirmed closer to expiry date

<p><b>28. Barcode and scanning technology system provider</b></p>	<p>We do not have such system.</p>			
<p><b>29. Computer hardware provider (laptops, PCs, smartphones, tablets, iPads etc)</b></p>	<p>We use various suppliers for purchasing hardware under framework agreements there is no contract</p>	<p>HP, Dell, Nokia, Samsung</p>	<p>Not purchased via set contracts. Hardware is purchased from various suppliers when required via framework agreements</p>	<p>To be confirmed closer to expiry date</p>
<p><b>30. Patient Engagement Portal</b></p>	<p>InterSystems</p>	<p>Personal Community</p>	<p>March 2026</p>	<p>To be confirmed closer to expiry date</p>