FOI 0360/2024 Response

I am writing to submit a Freedom of Information (FOI) request regarding the use of artificial intelligence (AI). Specifically, I am seeking information on any AI-based software or applications currently in use, either for research purposes or routine operations. This information is to contribute to my PhD thesis about implementing AI into the NHS and may be used in publications but no trust identifiable data regarding AI usage will be published.

Please could you answer the following:

1. **Is your NHS organisation currently using any software/apps that include artificial intelligence (AI)?**

   Yes - Intelligent Recap feature in Teams Premium.

If answer to Q1 is yes:

2. **Please provide a list of any AI-based software that is currently in use within your organisation. Please include the brand name of the software and the name of the company that sells it.**

   Please refer to the response provided in question 1.

3. **For each of the AI-based software products currently in use, please state whether:**

   a. **it is only being used within the context of a research study or pilot project OR**

      This is currently being used as part of a pilot programme from NHSE by a small group of users.

   b. **is has been purchased/commissioned by your organisation for routine use.**

      Please refer to the response provided in question 3a.